CITIC Telecom & CITIC Telecom CPC
Clinches Two Major Accolades at CAHK STAR Awards 2026

Winning Gold Award for "SmartOFFICE AI Agent" and Bronze Award for "Cross-Border Data Service Platform"

Reinforcing Industry Leadership in Global Data Compliance and Intelligent AI Applications

26 October 2026, Hong Kong — CITIC Telecom International Holdings Limited ("CITIC Telecom" or the "Group"; stock code: 1883), a leading multinational internet-oriented telecommunication services enterprise in the Asia-Pacific, together with its wholly-owned subsidiary CITIC Telecom CPC, today announced its outstanding achievement at the CAHK STAR Awards 2026 organized by the Communications Association of Hong Kong (CAHK). The Group clinched two major accolades under the Best Enterprise Solution Award category, with "SmartOFFICE AI Agent" winning the Gold Award and "Cross-border Data Service Platform" securing the Bronze Award. These prestigious honors highlight the Group's outstanding achievements in advancing enterprise cross-border compliance governance and AI-driven transformation, solidifying its technology leadership in the industry.



"SmartOFFICE AI Agent" winning the Gold Award



"Cross-border Data Service Platform" securing the Bronze Award

Mr. Ivan Lee, Vice President of Information Technology of CITIC Telecom, said, "Winning the Gold Award for 'SmartOFFICE AI Agent' validates CITIC Telecom CPC's innovation in driving enterprise AI transformation and breaking down operational silos. Looking ahead, guided by our motto 'Innovation Never Stops,' we will continue pushing the boundaries of AI innovation, enabling enterprises to navigate digital

transformation securely and optimize cost efficiency, while seizing new market opportunities."

Mr. Tony He, President of Digital Intelligence Development of CITIC Telecom, said, "We are privileged to receive the Bronze Award at the CAHK STAR Awards 2026. This honor underscores our leadership in establishing robust cross-border data compliance governance and reinforces our commitment to our guiding philosophy, 'Connecting the Future, Connecting the World.' Leveraging our advanced ICT technology capabilities, we remain dedicated to empowering enterprises build secure and trusted digital infrastructure, fully empowering clients to expand into global markets."

Gold Award: SmartOFFICE AI Agent
Breaking Departmental Silos Securely, Driving Cost Optimization and Efficiency

CITIC Telecom CPC launched the **"SmartOFFICE AI Agent"** to address the key challenges of cost-efficiency imbalance and data security risks in enterprise generative AI deployment. By integrating a patented Multimodal Enterprise Knowledge Base (EKB) with an automated cross-departmental Action Hub, the solution helps enterprises balance data security with cost control:

- **Patented Multimodal EKB Retrieval:** Powered by LLM and patented Contrastive Language-Image Pre-training (CLIP) technology, the platform converts documents, images, charts, and chat histories into a vector knowledge base to enable natural language cross-modal search.
- **Precision Cost Control (Token Management):** Leveraging patented EKB compression techniques and millisecond-level interruption mechanisms, the solution effectively reduces prompt communication costs and lowers IT overhead.
- **Triple-Layer Security & Data Sovereignty:** Deployed in private cloud environments (SmartCLOUD™ Compute / Dedicated IPSec) with Post-Quantum Cryptography (PQC) and real-time input/output filtering, safeguarding complete data sovereignty and zero data leakage.

- **Driving Business Efficiency:** Actual implementation demonstrates a significant acceleration in document reviews, multi-language presentation translations, and meeting summary generation, effectively breaking departmental silos and speeding up project delivery.

Bronze Award: Cross-Border Data Service Platform
Addressing Industry Pain Points to Deliver a One-Stop Compliance Solution

As Chinese Mainland enterprises accelerate their "Going Global" expansion and international enterprises "Entering China", cross-border data transmission has become a critical driver of business growth. However, global regulatory fragmentation and the lack of transmission visibility remain persistent bottlenecks for globalizing enterprises.

CITIC Telecom's **"Cross-Border Data Service Platform"** centers on unified compliance governance, creating a full-lifecycle defense framework covering pre-assessment, in-transit monitoring, and post-event auditing:

1. **Compliance Governance:** Streamlines internal approvals, compliance consultations, and regulatory filings, utilizing AI technology to significantly boost assessment efficiency.
2. **Data Management:** Integrates data classification, grading, and data control strategies flexible control policies to adapt seamlessly to multi-country regulations and diverse business scenarios.
3. **Risk Management & Audit:** Provides end-to-end monitoring alerts, AI-driven risk identification, and audit logging for full data traceability.

By translating complex laws and regulations into actionable digital infrastructure, the platform continuously expands ecosystem collaboration to deliver safe, efficient, and trusted compliance for enterprise expanding globally.

Unleashing Potential, Leading the Digital Future

This double award recognition underscores CITIC Telecom's technological expertise in data compliance and AI intelligent applications, while showcasing its visionary

industry leadership. Embracing new opportunities, the Group aligns with its strategic positioning — "With the backing of Chinese Mainland, establishing a foothold in Hong Kong and Macau, and connecting to the world." Focusing on international expansion and technological leadership to achieving its goal of "Becoming a leading digitalized and intelligentized comprehensive telecommunications enterprise in Asia Pacific". Moving forward, the Group will drive innovation, accelerate digital-intelligent transformation, strengthen core capabilities, and collaborate with enterprises to shape a smart future.

About CITIC Telecom International Holdings Limited (stock code: 1883)

CITIC Telecom International Holdings Limited was established in 1997 in Hong Kong, and it was listed on The Stock Exchange of Hong Kong Limited on 3 April 2007. As one of the largest international telecommunications hubs in Asia Pacific, the Group provides full-scale international telecommunications services to carrier clients around the globe, and integrated enterprise services in Southeast Asia through its wholly-owned subsidiary Acclivis Technologies and Solutions Pte. Ltd. CITIC Telecom International CPC Limited ("CPC"), the Group's other wholly-owned subsidiary, provides end-to-end information and communications technology solutions to international corporate clients and business clients. CPC is one of the most trusted partners of these clients in the Asia-Pacific region and provides a full range of ICT services to major enterprises and multinational corporate clients in Chinese mainland through its subsidiary China Enterprise ICT Solutions Limited. The Group holds 99% equity interest in Companhia de Telecomunicações de Macau, S.A. ("CTM"). CTM is one of the leading integrated telecommunications services providers in Macau, and is the only full telecommunications services and ICT services provider in Macau. With a leading position in the market, CTM plays an important role in the ongoing development of Macau. The Group has established branch organisations in 22 countries and regions, with more than 2,500 staff and nearly 170 PoPs, and business serving 160 countries and regions, connecting to over 600 operators globally, and serving around 3,000 multinational corporations and 40,000 local companies around the globe. CITIC Group Corporation, a large multinational conglomerate headquartered in the People's Republic of China, is the ultimate holding company of CITIC Telecom.

For more information, please visit: www.citictel.com.