Multi-Service Order Form (For Domain & Email Service)

中信國際電訊CPC
CITIC TELECOM CPC

For existing FM-Internet, MetroCONNECT, SmartCLOUD Compute and SmartCLOUD Mail customer only. Please complete the form below. It is important to provide us with the information we asked from this form in order to avoid any delay on service delivery date.

A. Point of Contact

	Administrative Contact			Billing Contact		
Company Name						
Address						
Contact Name						
Title						
Customer	Tel/Mobile:		Fax:	Tel/Mobile:		Fax:
Contact	Email:			Email:		

Please specify GID#:_____

B. Domain Name Hosting Service Request

Please provide your DNS records below for the new domain name hosting application. CPC will host the following DNS records according to the information below in our domain name servers. Please change your domain's name server records to the following server names at your domain registrar: ns1.hk.net,   ns2.hk.net, ns11.hk.net, ns12.hk.net(IPv4 only)

Attention: Suggest adding "PTR" record if there is any mail server-hosting list below. Otherwise there might be a chance to encounter email-sending problem without "PTR" from DNS record.

Host Name/Sub-Domain Name (Example: www.domain.com Or ftp.domain.com)	IP Address	MX Record	PTR Record	Completion Date	Action (Add/Remove)
1. _____	_____	_____	_____	_____	_____
2. _____	_____	_____	_____	_____	_____
3. _____	_____	_____	_____	_____	_____
4. _____	_____	_____	_____	_____	_____
5. _____	_____	_____	_____	_____	_____
6. _____	_____	_____	_____	_____	_____
7. _____	_____	_____	_____	_____	_____
8. _____	_____	_____	_____	_____	_____
9. _____	_____	_____	_____	_____	_____
10. _____	_____	_____	_____	_____	_____

C. Bundled Share Email   (CITIC TELECOM CPC Use Only)

1. Create/Delete* Internet Email Account [# 3,4,5] _____x HK$500 per 10 account

2. Additional Email Storage _____x HK$50/month per each 5MB additional (default 20MB storage per mail box)

* - There is no charge for 'delete' internet email account

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1. Internet Email Account in CITIC Telecom CPC mail Server

Email Account (e.g. username@domain.com)	Create Email	Delete Email	Email Account (e.g. Username@domain.com)	Create Email	Delete Email
1. _____	☐	☐	6. _____	☐	☐
2. _____	☐	☐	7. _____	☐	☐
3. _____	☐	☐	8. _____	☐	☐
4. _____	☐	☐	9. _____	☐	☐
5. _____	☐	☐	10. _____	☐	☐

D. Email Relay Service (for domain name hosted in CITIC Telecom CPC DNS server only)

☐ Add ☐ Delete* Email Relay service

Please fill in the domain name:_____

*There is no charge for 'delete' Email Relay Service

Remark：

_____

Customer Declaration	CITIC Telecom CPC Use Only
Accept and confirmed by (Authorized Signature & Company Chop) _____ _____ Name: Date: Title:	Contact no. :_____ GID:_____ Done by: _____ Verified by:_____ Date of notification:_____ Sales Person:_____

 # Remarks:

1. The login name and password must be assigned by CITIC Telecom CPC.

2. The login name will be limited to 3-8 characters, a-z, 0-9 and lowercase. The first character will be a letter and the maximum number of characters is eight (8).

3. The email account will be limited to 3-20 characters & can consist of "a-z", "0-9", "_", ".", "-". The first character will be a letter and the maximum number of characters is twenty (20).

4. Additional Internet Email accounts are charged at HK$100/10 accounts per month. Additional storage is charged at HK$50/5M per month.

Terms & Conditions:

1. All prices are subject to change without notice.

2. All orders and services provided are governed by the T&C of the Sales Contract between customers & CITIC Telecom CPC.

3. All the services are applied to domain name hosted by CITIC Telecom CPC only.

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