*Managed*CONNECT

One-stop Versatile Service Management Portal

Now you can orchestrate your whole enterprise from a single, convenient, user-friendly interface. ManagedCONNECT is an advanced online portal that gives you broad visibility of your information technology status, and easy management of multiple CITIC Telecom CPC services for networking, cloud computing, information security and data centers. **ManagedCONNECT** enables a dynamic enterprise infrastructure workflow where resources can be quickly applied to changing business needs, and decision-making is intelligently accelerated for a fast-paced business environment.

HIGHLIGHTS

- Near real-time detailed monitoring of important operational metrics

- Single convenient interface for broad range of CITIC Telecom CPC products including TrueCONNECT™, Internet connectivity, SmartCLOUD™, TrustCSI™ and DataHOUSE™ services

- Increases administration efficiency and reduces multiple areas of overhead

- Simple setup and quick, easy administration via user-friendly Web portal

- Unified Web interface to observe and orchestrate your enterprise IT status anytime, anywhere

Your trusted ICT solution partner

Resource Visibility and Optimization

ManagedCONNECT helps you optimize time and maximize agility. It offers a comprehensive bird's eye view of selected solutions configurations and resource utilization. From the top-most aggregate view, more granular details can be explored in every area, and adjustments can be easily made, across all service categories.

Networking

- Easily access a bird's eye view of TrueCONNECT™ network status and performance.
- Create customized groups of private network sites based on hierarchy or functions, such as sales offices and manufacturing plants.
- Examine status of each individual node and easily trace any failed private network sites.
- Acquire detailed information on each site, such as service type, CoS, WAN IP address, and more.
- Near real-time Traffic Report gives visibility into private network traffic, QoS traffic rate and bandwidth utilization (from last hour to recent 12 months).

Information Security

- Easily access and configure details via a centralized portal for the complete TrustCSI™ range including TrustCSI™ MSS, UTM, MFS and MAS.
- Security dashboard offers quick and easy identification of potential security risks, and the ability to examine a variety of security metrics such as AV protection, IPS activity and user activity.
- Easily open security incident tickets via a web interface, and alert CITIC Telecom CPC security engineers to investigate further.

Cloud Computing

- Easily and conveniently examine resource utilization of SmartCLOUD™ Compute and SmartCLOUD™ DaaS across multiple sites, via just a single "pane of glass" interface.
- Detailed computing resources usage information with granularity down to the virtual machine level, including virtual CPU, virtual memory and storage capacity.
- Conveniently observe resource utilization in timeframes of days, weeks, months and full-year, for easier management analysis and planning.

Cloud Data Center

- Easily keep watch over your equipment and facilities environmental information via a Web interface, anytime, anywhere.
- IT managers gain better capacity planning with hassle-free measurement of equipment power consumption with near real-time daily, weekly and monthly electrical current and usage value, for easy analysis of power usage trends.
- Enjoy peace of mind and easily ensure equipment is operating in suitable environmental conditions, with near real-time temperature and humidity statistics.

Easy Account Management

A designated administrator can quickly manage all user accounts for the entire enterprise, including assigning access authority, granting privileges for viewing and modifying specific parameters, all in seconds with easy mouse clicks.

The Benefits of Managed**CONNECT**

Flexibility

- ManagedCONNECT enables high mobility and agility for monitoring enterprise infrastructure performance, as it can be .accessed anytime, anywhere via the Internet.
- Easy setup and administration.

Competitiveness

- Your business can offer better services at more affordable rates to customers, because of optimized resources usage, reduced administration overhead, and improved enterprise productivity, all empowered by ManagedCONNECT.

Productivity

- By optimizing enterprise IT management, saved time and resources can be allocated toward more productive projects.
- Utilization figures can be exported and downloaded in different formats.
- Downloadable detailed monthly security report.

24 × 7 Monitoring

- ManagedCONNECT consolidates and streamlines enterprise infrastructure management tasks, such as generating reports and adjusting operational configurations.