Press Release
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CITIC Telecom CPC's "AI+ Cloud Network Security" Innovation Continues to Attain Recognition for Unmatched Capabilities
AI+ Solutions Garner Two Industry Awards to Bolster Global Leadership
Two consecutive years of honors at BUSINESS GOVirtual Tech Awards in Hong Kong and Shining again at Datacloud Global Awards in Europe

Hong Kong, **12th July 2024** – CITIC Telecom International CPC Limited ("CITIC Telecom CPC"), a wholly-owned subsidiary of CITIC Telecom International Holdings Limited (SEHK: 1883) is pleased to announce the winning of two industry awards in Hong Kong and Europe again for its innovative AI+ Solutions, bolstering its global leadership position, affirming the outstanding achievements of "AI+ Cloud Network Security" strategy, leading the market in innovation and high-quality development.

- AI Databank won "**BUSINESS GOVirtual Tech Awards** -Tech Company of the Year (Large Corporation) – Innovative Technology Application";
- AI Visual Security is awarded "**Datacloud Global Awards** - Cloud Innovator of the Year 2024"

Won "**BUSINESS GOVirtual Tech Awards** -Tech Company of the Year (Large Corporation) – Innovative Technology Application"

中信國際電訊(信息技術)有限公司
CITIC TELECOM INTERNATIONAL CPC LIMITED
20/F Lincoln House, Taikoo Place, 979 King's Road, Quarry Bay, Hong Kong
T: 852 2170 7101   F: 852 2795 1262   W: www.citictel-cpc.com

A member of
CITIC Telecom International

Awarded "**Datacloud Global Awards** - Cloud Innovator of the Year 2024"

Business GOVirtual Tech Awards aim to recognize excellent achievements of tech industry players in Hong Kong and Greater Bay Area in providing cutting-edge products and services. CITIC Telecom CPC has received this award for two consecutive years, showcasing high recognition of its innovative technologies. On the other hand, the **Datacloud Global Awards,** a prestigious award in the global digital infrastructure industry, holds significant global impact. It is bestowed upon winners selected by a panel of independent and world-class industry leaders in data center and cloud sectors. CITIC Telecom CPC is proud to be the only Asia-Pacific enterprise that has won this European award and has obtained it twice. Following the first-time win in 2021, where its AR Remote Hand Service was honored with the "Innovation Award". This recognition underscores CITIC Telecom CPC's commitment to excellence in the AI+ cloud security sector for cloud services and innovative security solutions. It further highlights its dedication to facilitating seamless digital transformation for enterprises and its consistent recognition by global authoritative organizations.

The winning of these two awards this year demonstrates once again CITIC Telecom CPC's capabilities in providing superb customer experience and cutting-edge innovation power and solutions through emerging technologies such as AI, AR (augmented reality) and blockchain, powerful algorithms and deep industry expertise, and continuous enhancement of its flagship "Cloud Network Security" solutions.

Mr. Ivan Lee, Vice President of Information Technology Services and Data Science of CITIC Telecom CPC, said, "We actively immerse ourselves in international and regional awards and competitions to showcase our team's outstanding achievements in technology development. We adhere to "Innovation Never Stops" vision and remain steadfast in our pursuit of pushing innovation boundaries. These recent awards highlight our continuous innovation in "AI+ Cloud Network Security" and reaffirm our leading market position. They also serve as a testament to the extensive expertise and forward-thinking of our professional team who consistently deliver advanced technologies and revolutionize the customer experience."

AI Databank Intelligent Data Analysis– Faster, More Accurate and Scientifically Advanced
CITIC Telecom CPC's AI Databank empowers real-time data analysis, offering faster, more accurate and scientific data management and report generation, optimizing resources allocation and saving lots of time and costs. This revolutionary solution provides a single integrated platform across industries to formulate more effective and precise operations strategies.

AI Databank integrates various business systems including CRM and ERP from collecting data, processing, refining to modeling analysis, providing data management and real-time report generation, and also intelligent data analysis and mining through the use of advanced large-scale language model (LLM) technology, AI and machine learning algorithms. Users can efficiently interact with the platform and swiftly retrieve data through dialog-based data queries facilitated with the Intelligent Report Assistant. The platform provides users and management with different dimensions of business data queries, which include raw data queries and various real-time data charts for precise analysis. Based on interactive learning between users and machines, AI Databank can also generate associated questions based on user questions to increase the efficiency of data retrieval and analysis, enabling users and management to have in-depth research on data trends and risk analysis, and making accurate deployment and marketing strategies. In the future, the platform will be simultaneously integrated with external systems to build up larger databases, more effective and intelligent big data analysis, helping frontline sales teams better understand customer needs and preferences to create higher business values.

AI Visual Security Reshapes "Visual Capability"
CITIC Telecom CPC is dedicated to enhancing information security and keeps on using advanced AI technologies to boost innovation and intelligence capabilities, achieving rapid and efficient prevention from security threats. AI Visual Security solution reshapes "Seeing is believing" information security model with its "Quick to Catch" identification function. With the support of AI and computer vision, AI Visual Security enables enterprises to detect (SEEING) potential malware, quickly identify (QUICK) upcoming mutated threats and swiftly block (CATCH) malware families, protecting enterprises from sophisticated malware attacks while safeguarding against future security risks. Compared to zero-day attack and unknown malware analysis using traditional sandbox technology, AI Visual Security shows a significant improvement in the speed of identifying and classifying malware threats, estimated to be 10 to 100 times faster. AI Visual Security integrates patented AI-powered algorithm, years of practical IT operation experience and deep industry expertise to reshape the industry's "visual capability".

About CITIC Telecom CPC

We are CITIC Telecom International CPC Limited ("CITIC Telecom CPC"), a wholly-owned subsidiary of CITIC Telecom International Holdings Limited (SEHK: 1883), serving multinational enterprises the world over by addressing their specific ICT requirements with highly scalable tailored solutions built upon our flagship technology suites, comprising TrueCONNECT™ private network solutions, TrustCSI™ information security solutions, DataHOUSE™ cloud data center solutions, and SmartCLOUD™ cloud computing solutions.

With the motto "Innovation Never Stops," we leverage innovative technologies, embracing AI, AR, Big Data, IoT, and other cutting-edge emerging technologies to transform technical potential into business value for our customers. As an enterprise digital transformation partner, we strive to help our customers achieve industry-leading positions, high agility, and cost-efficiency through digitalization.

With our Global-Local capabilities, we are committed to providing our customers with one-stop-shop ICT solutions with superior quality. Having a worldwide footprint across nearly 160 countries and regions, including Asia, Europe and America, Africa, the Middle East, and Central Asia, our global network resources connect nearly 170 points of presence (POPs), 60+ SDWAN gateways, 21 Cloud service centers, 30+ data centers, and three dedicated 24x7 Security Operations Centers (SOCs). We are certified with a series of international certifications, including SD-WAN Ready, ISO 9001, 14001, 20000, 27001, and 27017, to ensure our services compliance with international standards and resources for enterprises. We offer local professional services, superior delivery capabilities as well as exceptional customer experience and best practices through our global presence and extensive industry know-how, becoming a leading integrated intelligent ICT service provider to enterprise customers.

For more information, please visit www.citictel-cpc.com

Media Contacts:

Catherine Yuen
CITIC Telecom CPC
(852) 2170 7536
Email: catherine.yuen@citictel-cpc.com