

Information Security Service Portfolio

TrustCSI™ Device Management Service



- Managed Unified Threat Management (UTM)
- Managed Next-Generation Firewall (NGFW)
- Managed Web Application Firewall (WAF)

TrustCSI™ Professional Service



- Vulnerability Assessment Service (IAS)
- Penetration Test Service
- Security Device Migration Service
- China Cybersecurity Law MLPS 2.0 Compliance Service

TrustCSI™ Threat Detection & Response Service



- Managed Security Services (MSS)
- Incident Response (IR)
- Security Orchestration, Automation and Response (SOAR)
- Endpoint Detection & Response (EDR)

TrustCSI™ Behavior Analysis Service



- Secure AI (UEBA)



Information Security Services

Analytics-driven Cybersecurity for Protected Digital Transformation

- Device Management Service
- Professional Service
- Threat Detection & Response Service
- Behavior Analysis Service

> Global-Local Intelligent DICT Service Partner

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Full-scale Managed Security Service to support Your DX Strategy

CITIC Telecom CPC always strives to serve as our customers strong support for their business digital transformation, our TrustCSI™ information security service assures enterprises by helping them to leverage the latest technologies like 5G+, Artificial Intelligence (AI), IoT, Blockchain, in a secure and effective manner to achieve enterprises DX goals.

Our Managed Security Services, complementing multiple Security Operations Centers (SOCs) with high availability and disaster recovery functionality, are designed to help handling increasing IT security demands effectively.

With continuous enhancements of services and technologies, our TrustCSI™ service portfolio now consists of four key service scopes - Device Management Service, Professional Service, Threat Detection & Response Service and Behavior Analysis Service in order to help enterprises in achieving a successful DX journey.

Analytics-Driven security with ICT-MiIND Capabilities

ICT-MiIND is an intelligent-driven strategy for the future. It rides on CITIC Telecom CPC's practical IT operations experiences, in-depth business knowledge and expertise in network, security and cloud into building different AIOps modules to provide exceptional security services through intelligence.



Powerful AI Capabilities

TrustCSI™ investigates all anomalous activities and identifies threats using behavioral assessment and advanced machine learning algorithms to quickly reveal the source and severity of unusual situations. TrustCSI™ adapts to the constantly changing security landscape with self-learning, self-healing abilities that mitigate insider threats, criminal espionage, ransomware, nation-state attacks, and much more.

Comprehensive Precision in Operations & Analysis

TrustCSI™ combats sophisticated cyber-threats with actionable intelligence and advanced analytics at scale. Its advanced orchestration, automation and response capabilities boost the productivity of CITIC Telecom CPC's SOCs, dramatically accelerating incident investigations. With a full range of highly precise security tools, TrustCSI™ empowers you to measure the effectiveness of the implemented solutions by helping to enforce security policies and keep infrastructure in an optimal state at all times.



Proactive Enterprise Monitoring



TrustCSI™ can identify, prioritize and manage security events with alert management, risk scores, customizable dashboards and visualizations. Comprehensive usage and security reports can be accessed anytime, anywhere, all at machine speed.

Integrated with SOCs & Security expertise, proven processes and powerful security technology



Dedicated Security Professionals

Protection starts with our dedicated team of experts, all 100% industry-certified with international security accreditations including CISA, CISSP, and CompTIA Security+. Our skillful professionals can effectively manage day-to-day threat and fulfill ongoing compliance requirements.



World-class Security Operations Centers (SOCs)

We not only understand compliance laws and regulations, we adhere to it ourselves. Our world-class facilities are equipped with state-of-the-art equipment and internationally certified for ISO9001, ISO20000 and ISO27001 Information Security Management System, and comply with ITIL processes, to ensure all threats and policies are handled in the best industry practice



Advanced Security Information & Event Management (SIEM 2.0) Technology

Our customers are well protected. TrustCSI™ features powerful analytics-driven Security Information & Event Management (SIEM 2.0) technology which works in conjunction with our world-class SOCs to trace billions of events daily, identifying actual threats in a rapid and accurate manner for extremely fast remediation.

TrustCSI™ Services Suite Embrace a secure digital transformation Journey



Device Management Service

Comprehensive and reliable device management service to optimize your security technology infrastructure. Protect you against misconfigurations or missed updates which can be exploited by attackers and malware



Professional Service

Dedicated team of security professionals for managing your cybersecurity tasks, including assisting with the complex process of compliance with various country regulations, including China Cybersecurity Law MLPS 2.0



Threat Detection & Response Service

Safeguard your enterprise with pinpoint accuracy across the entire enterprise network to defeat the cyber criminals' advanced new intrusion, along with CITIC Telecom CPC's SOCs which equipped with high availability and disaster recovery functionality



Behavior Analysis Service

Combined with behavioral approach and advanced machine learning algorithms to quickly identify all anomalous activities, it is ideal for detecting insider threats, plus other real-time anomalies like "zero-day" attacks.