

Innovation Never Stops

Your Global Local ICT Solutions Partner

CITIC Telecom International CPC Limited ("CITIC Telecom CPC")

is the preferred partner of multinational corporations (MNCs) and business enterprises for the provision of state-of-the-art information and communications technology solutions. CITIC Telecom CPC is one of the first service providers to offer private network services in Greater China and Asia Pacific, and serves a wide range of industry customers via multiple branch offices worldwide.

Mission and Values

CITIC Telecom CPC is committed to provide service excellence to customers. Innovation is the key to our successful path, by always challenging ourselves with creating cutting-edge solutions to our customers. Our success is aligned with the success of our customers. By listening and understanding their needs, we devise optimal solutions to solve their real-world communication challenges, and facilitate in our best capacity towards their business success.

CITIC Telecom CPC is guided by our corporate values of Professionalism, Focus, People, Quality, Technology, and Service Excellence. Our management teams comprise IT and telecommunications experts who ensure one of our key core competencies: Real-world process know-how that achieves clear results for customers. Our network and security engineers are industry certified professionals, focused in combining cutting-edge communications and security technologies with top-notch operations processes. With these, we live up to our promise of delivering best-in-class solutions to all our customers.

Accreditation - Business Excellence

Multiple Certified

It is crucial to partner with the right service provider for critical business needs. As Hong Kong's first private network service provider to be "multiple certified" for ISO9001, ISO14001, ISO20000, ISO27001 and ISO27017, CITIC Telecom CPC demonstrates proven reliability, performance, safety and environmental friendliness in multiple business areas.



➤ ISO9001 Quality Management System

A recognition on CITIC Telecom CPC's dedication on constructing a systematic approach for service quality review and continuous improvement.



➤ ISO14001 Environmental Management System

Proven that CITIC Telecom CPC has strong awareness on the importance of environmental protection and has adopted effective environmental management system to control and improve data center's environmental performance.



➤ ISO20000 Information Technology Service Management System

Demonstrating CITIC Telecom CPC's endeavor on providing effective IT managed services which standardizing IT operational processes with the best practices in the areas of people, processes, and technology, in order to meet customer and business requirements.



➤ ISO27001 Information Security Management System

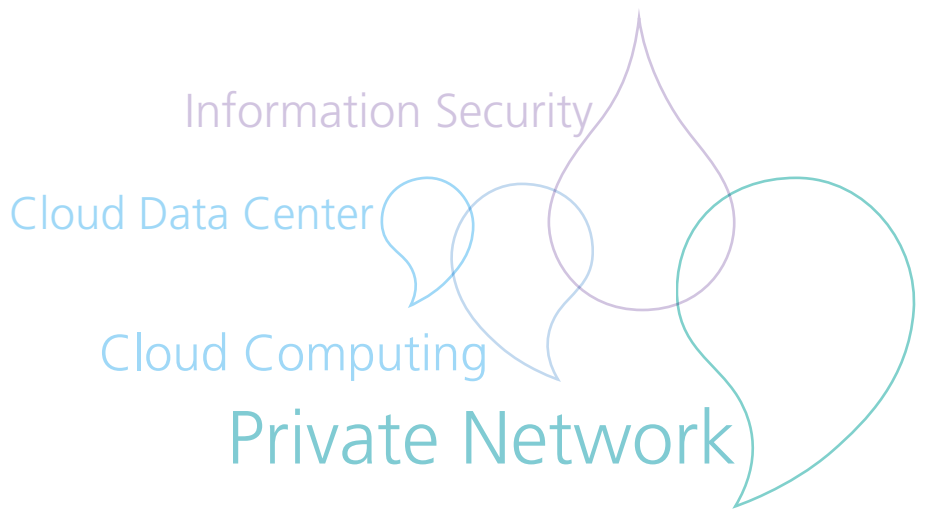
Certified that CITIC Telecom CPC deploys a risk based approach to identify and prioritize the risk level regarding to the security, followed by proactive actions to prevent any security incident to happen.



➤ ISO27017 Information Security Controls for Cloud Services

A demonstration of CITIC Telecom CPC's commitment on providing cloud services based on the internationally recognized information technology – security techniques – code of practice for information security controls to protect customers' information and satisfy customers' needs.





Customer First

Striving for Service Excellence, as one of the industry leaders, CITIC Telecom CPC has always strived to remain true to our innovative roots. We were one of the firsts to launch our revolutionary private network service in the market, and continue to work with cutting-edge technologies every day. Our People, the core foundation of our business, comprise of experts from different disciplines who use of their practical experiences to combine our advanced network and communication technologies and IT solutions, with the operational needs of different industries. We develop optimal ICT solutions to customers from various industries, including transport and logistics, banking and finance, manufacturing, and among others.

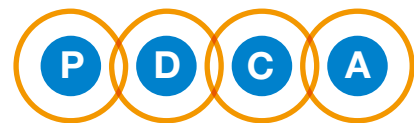
Quality Every Day. Quality Every Minute.

For our valued customers, CITIC Telecom CPC is proud to consistently deliver quality every day, every minute.

CITIC Telecom CPC's quintuple ISO certifications are stringent indicators of reliability, performance, and safety in multiple business areas.

➤ Specific PDCA Cycles for Each Business Area

Real-world proven service quality principles are built in all facets of daily workflow.



➤ Ground-up Quality Design

To prepare for certification, CITIC Telecom CPC comprehensively reviewed all its operation details, including risk assessment, business continuity planning, continuous quality improvement and disaster recovery.



➤ Even Better Best Practices

Instead of creating new and untested business processes just to receive certification, CITIC Telecom CPC took the more challenging route to further refine its best practices honed over years of real-world experience, resulting in a triple win for the company, its partners, and its customers.



Enterprises seeking to optimize their resources and maximize IT service quality and performance need look no further. CITIC Telecom CPC is the proven partner when it comes to leveraging the advantages of powerful managed ICT services.

Comprehensive Solutions from a Proven Partner

With certified excellence for our comprehensive range of world-class enterprise-grade solutions, CITIC Telecom CPC takes over IT complexity and overhead costs from customers for improved business efficiency.

CITIC Telecom CPC covers practically all the vital areas of enterprise ICT, including: TrueCONNECT™ - private network services, TrustCSI™ - information security solutions, SmartCLOUD™ - cloud computing solutions, DataHOUSE™ - cloud data center, and a whole range of innovative communications products, security solutions and managed services.



Private Network Solutions



Information Security Services



Cloud Computing Solutions



Cloud Data Center

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