



awards2014

Security Category


## MANAGED SECURITY SERVICES

**WINNER: CITIC Telecom CPC TrustCSI  
Managed Security Service**

2nd Place: HKT 3rd Place: Symantec

# Threat growth pushes defenses to limit

*CITIC Telecom CPC shoulders security fight for clients* By Jason Krupp

 Hong Kong businesses have been making use of the utility and flexibility of managed security services for a number of years. They know that by outsourcing the function to a third party provider, they can dedicate their resources to extending their competitive edge, secure in the knowledge someone is watching out for them.

However, this is only half of the formula that makes managed security services effective. The other is a partner-

ships between customer, providers, and vendors.

This is a value proposition that CITIC Telecom CPC understands very well, which explains why its TrustCSI Managed Security Service was named the top managed security service in the Computeworld Hong Kong Awards 2014.

### Seasoned professionals

This service is designed to provide security incident monitoring and risk mitigation for customers, and is empowered by the latest security information and event management technology and run by a seasoned team of security professionals employed in its two security operations centers.

The scope of the service platform also encompasses enterprise firewalls, web application firewalls and intrusion prevention systems due to partnership deals between CITIC Telecom CPC and numerous global security technology vendors.

"We are devoted to serve our customers with the front ranking services to fulfill their business requirements that match with the fast moving global environment," said Daniel Kwong, Senior Vice President, Information Technology and Security Services at CITIC Telecom CPC.

"We continuously invest in our infrastructure, people and process, which together with the support from our customers are the strengths of the service that brought our company to win the award."

Looking under the hood, the service enables customers to get a full picture on enterprises security status in and detailed security events handling information in real time, and is ISO9001, ISO20000 and ISO27001 certified.

The proven ITIL processes and ISMS system is supported around the clock by certified security specialists, and CITIC Telecom CPC operates from Security Operations Centers that it owns and are based in Hong Kong.

### Security in the cloud

This has made CITIC Telecom CPC one of the preferred managed security service providers among Hong Kong businesses, particularly those in banking, insurance, education, and logistics that are looking to expand their operations in Asia. The service is also cloud enabled, and seamlessly integrates with customer recognized SmartCLOUD Cloud Computing Solutions.

The advantages of choosing CITIC Telecom CPC are significant, according to Kwong.

He noted that the service enables customers to manage their IT operation risks when leveraging CITIC Telecom CPC's expertise and business know-how. In addition it helps customers to free up resources within their organizations, while CITIC Telecom CPC conducts security log correlations, analysis and identifies any security threats. It also gives customers peace of mind, knowing they have effective IT governance and risk management process in place.

All this results in a lower cost of ownership, as well as reduced capital and operating spending.



CITIC Telecom CPC's Daniel Kwong: Great security is built on clients, providers and vendor partnerships



# CITIC TELECOM CPC



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