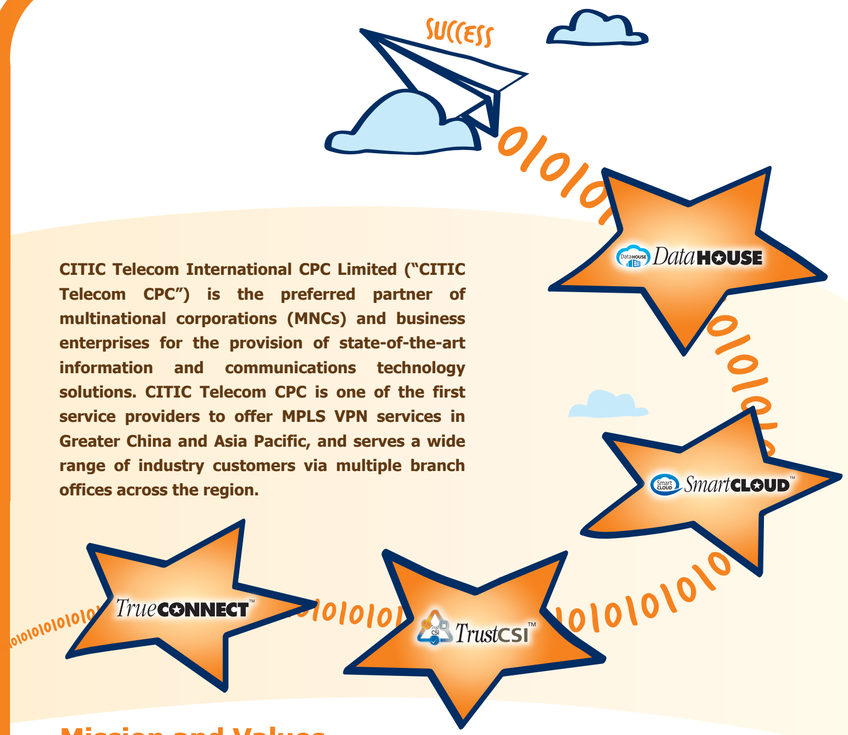
CITIC TELECOM CPC



CITIC Telecom International CPC Limited ("CITIC Telecom CPC") is the preferred partner of multinational corporations (MNCs) and business enterprises for the provision of state-of-the-art information and communications technology solutions. CITIC Telecom CPC is one of the first service providers to offer MPLS VPN services in Greater China and Asia Pacific, and serves a wide range of industry customers via multiple branch offices across the region.

Mission and Values

CITIC Telecom CPC is committed to providing service excellence to customers. Our success is aligned with the success of our customers. By listening and understanding their needs, we devise optimal solutions to solve their real-world communication challenges, and facilitate in our best capacity towards their business success.

CITIC Telecom CPC is guided by our corporate values of Professionalism, Focus, People, Quality, Technology, and Service Excellence. Our management teams comprises IT and telecommunications experts who ensure one of our key core competencies: Real-world process know-how that achieves clear results for customers. Our network and security engineers are industry certified professionals, focused in combining cutting-edge communications and security technologies with top-notched operations processes. With these, we live up to our promise of delivering best-in-class solutions to all our customers.

Your trusted ICT solution partner

中信國際電訊(信息技術)有限公司 | A member of
CITIC TELECOM INTERNATIONAL CPC LIMITED | CITIC TELECOM INTERNATIONAL

Striving for Services Excellence, as one of the industry leaders, CITIC Telecom CPC has always strived to remain true to our innovative roots. We were one of the firsts to launch our revolutionary MPLS VPN service in the market, and continue to work with cutting-edge technologies every day. Our People, who make up the core foundation of our business, comprise of experts from different disciplines who use of their practical experiences to combine our advanced network and communication technologies and IT solutions, with the operational needs of different industries. We develop optimal ICT solutions to customers from various industries, including transport and logistics, banking and finance, manufacturing, and more.

Customer First

Accreditation - Business Excellence

Multiple Certified

It is crucial to partner with the right service provider for critical business needs. As Hong Kong's first VPN service provider to be "multiple certified" for ISO9001, ISO14001, ISO20000, and ISO27001, CITIC Telecom CPC demonstrates proven reliability, performance, safety and environmental friendly in multiple business areas.

ISO9001 Quality Management
A recognition on CITIC Telecom CPC's dedication on constructing a systematic approach for service quality review and continuous improvement.

ISO14001 Environmental Management System
Proven that CITIC Telecom CPC has strong awareness on the importance of environmental protection and has adopted effective environmental management system to control and improve data center's environmental performance.

ISO20000 Information Technology Service Management
Demonstrating CITIC Telecom CPC's endeavor to providing effective IT managed services which standardizing IT operational processes with the best practices in the areas of people, processes, and technology, in order to meet customer & business requirements.

ISO27001 Information Security Management
Certified that CITIC Telecom CPC deploys a risk based approach to identify and prioritize the risk level regarding to the security, followed by proactive actions to prevent any security incident happen.

Quality Every Day. Quality Every Minute.

For our valued customers, CITIC Telecom CPC is proud to consistently deliver quality every day, every minute.

CITIC Telecom CPC's triple ISO certifications are stringent indicators of reliability, performance, and safety in multiple business areas.

Specific PDCA Cycles for Each Business Area
Real-world proven service quality principles are built in all facets of daily workflow.

Ground-up Quality Design
To prepare for certification, CITIC Telecom CPC comprehensively reviewed all its operation details, including risk assessment, business continuity planning, continuous quality improvement and disaster recovery.

Even Better Best Practices
Instead of creating new and untested business processes just to receive certification, CITIC Telecom CPC took the more challenging route to further refine its best practices honed over years of real-world experience, resulting in a triple win for the company, its partners, and its customers.

Enterprises seeking to optimize their resources and maximize IT service quality and performance need look no further. CITIC Telecom CPC is the proven partner when it comes to leveraging the advantages of powerful managed ICT services.

Comprehensive Solutions from a Proven Partner

With certified excellence for our comprehensive range of world-class enterprise-grade solutions, CITIC Telecom CPC takes over IT complexity and overhead costs from customers for improved business efficiency.

CITIC Telecom CPC covers practically all the vital areas of enterprise ICT, including: TrueCONNECT™ - MPLS VPN network services, TrustCSI™ - information security solutions, SmartCLOUD™ - cloud computing solutions, DataHOUSE - cloud data center and a whole range of innovative communications products, security solutions and managed services.

TrueCONNECT™
MPLS VPN Solutions – Connecting Business

TrueCONNECT™ offers enterprises a powerful way to achieve seamless, secure and reliable networking. It is a managed MPLS VPN service which securely and efficiently links multiple points of presence for various business critical applications. Multiple Classes-of-Services (CoS) prioritize traffic, with guaranteed Quality-of-Service (QoS). It is also IPv6 ready with hybrid dual-stack technology to enable IPv4 and IPv6 to run concurrently.

TrustCSI™
Information Security Services – Peace of Mind

TrustCSI™ managed security suite delivers total protection against current and emerging threats to enterprises. A dedicated 24x7 team of certified security experts and advanced Security Operations Centres (SOCs) ensure businesses can meet specific security needs reliably and cost efficiently. Powerful Security Information and Event Management (SIEM) correlation and classification technology provides real-time alerts for immediate corrective action.

SmartCLOUD™
Cloud Computing Solutions – Smarter, Faster, and High Performance

SmartCLOUD™ solutions deliver unprecedented flexibility and scalability to enable any-sized enterprise to rapidly deploy any scale of service with little delay or administrative overhead. Key resources are protected with highly secure connectivity to isolate applications and ensure data integrity. SmartCLOUD™ solutions also seamlessly interoperate with the company's other products and services.

DataHOUSE
Cloud Data Center – Perfect home for applications and data

DataHOUSE is an unconventional data center. It is built on carrier-grade Tier III+ Infrastructure Standard, converges with cloud computing and global management services, as well as seamlessly connected with 9 SmartCLOUD™ Service Centers across Asia Pacific and 27 data centers world-wide. DataHOUSE not only offers traditional IDC services and supports cloud computing solutions, but also designed with full real-time on-/off-site back up and disaster recovery capabilities catering to intra-city, inter-city and even cross-regional business mission-critical needs.

For best-in-class future-proof services for enterprises of all sizes, CITIC Telecom CPC is the trusted service provider you can count on.

CITIC Telecom International CPC Limited
20/F Lincoln House, Taikoo Place, 979 King's Road, Quarry Bay, Hong Kong
T: 852 2170 7101 **F:** 852 2795 1262 **E:** info@citictel-cpc.com **W:** www.citictel-cpc.com
Singapore T: 65 6220 6606 **Taiwan T:** 886 2 6600 2588 **Japan T:** 81 3 5339 1968 **Mainland China (Toll Free):** 400 880 1222

CCRT0SEN